

**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

Ref: GRF/Burla/Div/SEED/ (Final Order)/ 2134 (4)

Date: 30/10/24

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/730/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Meherun Nisha At/Po-VSS School, Dist- Sambalpur-768006		4161-3208-0835	7008676321
3	Respondent/s	SDO (E), Bhutapada, TPWODL, Sambalpur			Division S.E.E.D, TPWODL, Sambalpur
4	Date of Application	07.10.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004 3. OERC Conduct of Business) Regulations, 2004 4. Odisha Grid Code (OGC) Regulation, 2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004 6. Others			
8	Date(s) of Hearing	07.10.2024			
9	Date of Order	30/10/24			
10	Order in favour of	Complainant		Respondent	Others ✓
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: ESO Office, Brookhill, TPWODL, Sambalpur.

Appeared

For the Complainant- Meherun Nisha

Represented by M.M.Alli

For the Respondent - SDO(Elect.), Bhutapada, TPWODL.



GRF Case No- BRL/730/2024

COMPLAINANT

- (1) Meherun Nisha
At/Po-VSS School,
Dist- Sambalpur-768006
Consumer No.- 4161-3208-0835

VRS

- (1) SDO(Elect.), Bhutapada, TPWODL

OPPOSITE PARTY

GIST OF THE CASE

The Complainant has filed the petition in the name of Meherun Nisha bearing Consumer No **4161-3208-0835** represented by M.M.Alli under SEED, TPWODL, Sambalpur stated about excess billing since date of initial p/s.

Hence, the Complainant prayed before the Forum to consider the case for revision/rectification.

SUBMISSION OF OPPOSITE PARTY

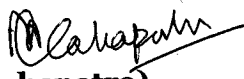
The Opposite Party has submitted the ledger copy for the period from Feb'2024 to Aug'2024 and meter testing report on 07.06.2024 in this case.


OBSERVATION


The case is pursued with all documents available in records (FG data base and Samadhan App) and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-Domestic consumer having CD 4kw with initial date of p/s 08.01.2024 through meter sl. no."3000082569" as seen from the FG data base/ Samadhan App. The complainant has raised objection as mentioned in gist of the case. The complainant has been served actual bill with reference to meter reading in the above meter. As per request of the complainant the meter has been tested on 07.06.2024 and found that the meter is ok and meter accuracy is within permissible limit. So, the billings were so served found ok and bears no merit for bill revision.

Hence, the instant case petition is hereby dismissed.

Accordingly, the case is disposed of.


(B. Mahapatra)
(Co-Opted Member)
Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.P. Sahoo)
Member (Finance)
Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.K. Satpathy)
President
President
Grievance Redressal Forum
TPWODL, Burla - 768017

- Copy to:** - (1) Meherun Nisha, At/Po-VSS School, Dist- Sambalpur-768006.
(2) Sub-Divisional Officer (Elect.), Bhutapada, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.
(3) Executive Engineer (Elect.), SEED, TPWODL, Sambalpur.
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoingar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".